



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Anil Kumar Annadata, Wai Hong Pak, Rohit Bedi  
Assignee: Siebel Systems, Inc.  
Title: SYSTEM AND METHOD FOR MULTI-CHANNEL COMMUNICATION  
QUEUEING USING ROUTING AND ESCALATION RULES  
Serial No.: 09/895,456 Filed: June 29, 2001  
Examiner: Benny Quoc Tieu Group Art Unit: 2642  
Docket No.: SBL0012US

Austin, Texas  
October 28, 2005

MAIL STOP RCE  
COMMISSIONER FOR PATENTS  
P. O. Box 1450  
Alexandria, VA 22313-1450

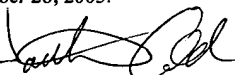
**PETITION FOR EXTENSION OF TIME**


Dear Sir:

Applicants respectfully petition for a one-month extension of time within which to respond to the June 30, 2005 outstanding Office Action (and subsequent Advisory Action dated September 27, 2005), such extension allowing the undersigned until October 30, 2005 to respond.

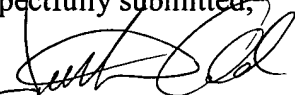
Please charge the amount of \$120.00 as set forth in the enclosed transmittal letter.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop RCE, COMMISSIONER FOR PATENTS, P. O. Box 1450, Alexandria, VA 22313-1450, on October 28, 2005.

  
Attorney for Applicants

  
Date of Signature

Respectfully submitted,

  
Jonathan N. Geld  
Attorney for Applicants  
Reg. No. 44,702

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